

**STUDY OF CUSTOMER SATISFACTION FOR
STORE & SUPERMARKET**

A Project Report Submitted to



GAUHATI UNIVERSITY

Guwahati-14

Title :

In partial fulfillment of the requirement for the award of the

Degree of Bachelor of Commerce

Submitted by-

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Year : 2023-2024

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DECLARATION

I hereby declare that the Dissertation entitled "**STUDY OF CUSTOMER SATISFACTION FOR PROVISION STORE & SUPERMARKET**" submitted by me for the partial fulfillment for the award of the degree of Bachelor of Commerce under Gauhati University, Guwahati-14 is my original work and has not been submitted to Gauhati University or to any institutions for the award of any degree.

I also declared that no chapter of this manuscript in whole or in part is lifted or incorporated in this report from any earlier work done by me or other.

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Certificate of the Supervisor

CERTIFICATE

This is to certify that **Ankur Jyoti Sarma**, student of B.Com. 6th Semester, Roll No. : UC-211-200-0161, Registration No. : 21025469 of Nalbari Commerce College, Nalbari under Gauhati University is working under my supervision and guidance of his project work for the course Bachelor of Commerce under Gauhati University. His project work entitled **"STUDY OF CUSTOMER SATISFACTION FOR PROVISION STORE & SUPERMARKET"** which he is submitting in his genuine and original work.

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